

AGENDA

IN-CENTER HEMODIALYSIS CAHPS SURVEY VENDOR UPDATE WEBINAR TRAINING SESSION

**1:30 P.M. to 3:30 P.M., Eastern Time
February 13, 2020**

- Welcome and Overview
- ICH CAHPS Participation Requirements
- Survey Schedule
- Sample Selection and Distribution
- Survey Administration
- Vendor Oversight
- Data Processing and Coding
- Public Reporting and Interesting ICH CAHPS Data
- Questions & Answers/Wrap-Up