

**IN-CENTER HEMODIALYSIS CAHPS SURVEY VENDOR UPDATE ZOOM  
TRAINING SESSION AGENDA**

**2:00 P.M. to 3:30 P.M., Eastern Time  
February 8, 2023**

- Welcome and Overview
- ICH CAHPS Participation Requirements
- Survey Schedule
- Sample Selection and Distribution
- Survey Administration
- Vendor Oversight
- Data Processing and Coding
- Public Reporting and Other ICH CAHPS Tidbits
- Future Efforts on ICH CAHPS
- Questions & Answers/Wrap-Up