

## **AGENDA**

### **IN-CENTER HEMODIALYSIS CAHPS SURVEY VENDOR UPDATE WEBINAR TRAINING SESSION**

**1:30 P.M. to 3:30 P.M., Eastern Time  
February 9, 2022**

- Welcome and Overview
- ICH CAHPS Participation Requirements
- Survey Schedule
- Sample Selection and Distribution
- Survey Administration
- Vendor Oversight
- Data Processing and Coding
- Public Reporting and Other ICH CAHPS Tidbits
- Future Efforts on ICH CAHPS
- Questions & Answers/Wrap-Up