

**IN-CENTER HEMODIALYSIS CAHPS SURVEY VENDOR UPDATE WEBINAR
TRAINING SESSION AGENDA**

**2:00 P.M. to 3:30 P.M., Eastern Time
February 7, 2024**

- Welcome and Overview
- ICH CAHPS Participation Requirements
- Survey Schedule
- Sample Selection and Distribution
- Survey Administration
- Vendor Oversight
- Data Processing and Coding
- ICH CAHPS Tidbits
- Update on ICH CAHPS Mode Experiment Results and Next Steps
- Questions & Answers/Wrap-Up