

**Average State and National ICH CAHPS Scores Based on Combined Data from the 2025 Spring and 2025 Fall Surveys.
Results for Participating CCNs Were Posted on Care Compare on Medicare.gov in October 2026**

State	State Average— Nephrologists’ Communication and Caring				State Average— Quality of Dialysis Center Care and Operations				State Average— Providing Information to Patients			State Average— Rating of the Nephrologist				State Average— Rating of the Dialysis Center Staff				State Average— Rating of the Dialysis Facility				State Average— Response Rate
	TB	MB	LB	LS	TB	MB	LB	LS	TB	LB	LS	TB	MB	LB	LS	TB	MB	LB	LS	TB	MB	LB	LS	
AK	75	12	13	86	70	16	14	84	83	17	83	68	22	10	87	74	20	6	90	79	15	6	91	32
AL	67	14	19	80	63	18	19	79	79	21	79	60	26	14	84	62	25	13	85	68	20	12	87	23
AR	69	13	18	82	65	18	17	81	82	18	82	61	26	13	85	65	24	11	86	69	20	11	88	22
AS	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
AZ	62	17	21	78	62	20	18	79	78	22	78	56	28	16	82	64	24	12	86	68	20	12	87	24
CA	67	15	18	81	67	18	15	82	80	20	80	60	27	13	85	69	23	8	88	73	19	8	89	24
CO	72	14	14	85	68	18	14	83	83	17	83	65	25	10	87	72	20	8	89	76	16	8	90	26
CT	68	15	17	82	65	18	17	81	79	21	79	61	27	12	85	69	22	9	88	73	18	9	89	24
DC	68	14	18	81	57	20	23	76	74	26	74	58	29	13	84	55	31	14	83	59	25	16	84	23
DE	66	15	19	80	65	18	17	81	79	21	79	56	28	16	83	63	27	10	87	67	22	11	88	27
FL	68	14	18	81	67	17	16	82	79	21	79	62	25	13	85	68	23	9	88	72	18	10	89	22
GA	67	13	20	80	62	18	20	79	77	23	77	58	27	15	84	61	26	13	85	65	22	13	86	21
GU	41	17	42	62	60	19	21	78	68	32	68	31	36	33	70	58	28	14	85	64	23	13	87	22
HI	69	13	18	82	68	17	15	83	80	20	80	64	23	13	86	73	19	8	90	76	16	8	91	31
IA	66	17	17	81	66	20	14	83	82	18	82	60	27	13	84	70	20	10	88	74	16	10	89	29
ID	74	13	13	85	69	18	13	84	82	18	82	69	21	10	88	74	19	7	90	78	13	9	90	27
IL	67	14	19	81	66	18	16	82	78	22	78	59	27	14	84	66	25	9	88	71	19	10	89	25
IN	66	16	18	80	65	19	16	82	80	20	80	59	27	14	84	67	23	10	87	69	20	11	88	25
KS	69	16	15	83	68	18	14	83	84	16	84	65	24	11	86	73	21	6	90	76	18	6	91	27
KY	68	15	17	82	68	17	15	83	82	18	82	61	26	13	85	72	19	9	89	74	16	10	89	23
LA	71	12	17	83	66	16	18	81	79	21	79	63	24	13	85	66	23	11	87	68	20	12	87	22

Note: TB = Top Box; MB = Middle Box; LB = Lower Box; LS = Linearized Score

(continued)

**Average State and National ICH CAHPS Scores Based on Combined Data from the 2025 Spring and 2025 Fall Surveys.
Results for Participating CCNs Were Posted on Care Compare on Medicare.gov in October 2026**

State	State Average— Nephrologists’ Communication and Caring				State Average— Quality of Dialysis Center Care and Operations				State Average— Providing Information to Patients			State Average— Rating of the Nephrologist				State Average— Rating of the Dialysis Center Staff				State Average— Rating of the Dialysis Facility				State Average— Response Rate
	TB	MB	LB	LS	TB	MB	LB	LS	TB	LB	LS	TB	MB	LB	LS	TB	MB	LB	LS	TB	MB	LB	LS	
MA	69	14	17	82	68	17	15	83	79	21	79	61	27	12	85	71	22	7	89	74	18	8	90	24
MD	66	16	18	81	62	20	18	79	77	23	77	57	29	14	84	60	28	12	85	64	24	12	86	23
ME	74	15	11	86	73	17	10	87	83	17	83	71	22	7	89	82	14	4	93	85	11	4	94	26
MI	68	15	17	82	65	19	16	82	80	20	80	61	25	14	85	66	25	9	87	70	20	10	88	24
MN	72	14	14	85	67	19	14	83	83	17	83	63	26	11	86	70	22	8	89	74	18	8	90	27
MO	68	15	17	82	66	19	15	82	80	20	80	61	25	14	85	67	23	10	88	71	20	9	89	23
MP	56	13	31	73	57	16	27	74	69	31	69	41	33	26	76	56	25	19	81	63	24	13	86	34
MS	67	12	21	80	63	18	19	80	77	23	77	58	26	16	83	62	25	13	85	67	19	14	86	24
MT	80	8	12	89	74	16	10	87	85	15	85	77	17	6	92	80	17	3	93	84	14	2	94	24
NC	66	14	20	80	62	20	18	80	80	20	80	58	27	15	83	63	26	11	86	67	22	11	87	23
ND	69	15	16	82	74	15	11	87	83	17	83	65	23	12	86	78	16	6	92	81	11	8	92	22
NE	67	15	18	81	64	22	14	82	81	19	81	61	26	13	85	68	25	7	88	74	18	8	89	24
NH	63	18	19	79	70	18	12	85	85	15	85	57	26	17	83	74	20	6	90	77	16	7	91	28
NJ	70	14	16	83	69	17	14	83	81	19	81	64	24	12	86	72	21	7	89	76	16	8	90	22
NM	65	14	21	79	63	17	20	79	78	22	78	58	27	15	84	64	23	13	86	68	20	12	88	21
NV	64	15	21	78	67	17	16	82	79	21	79	55	27	18	81	69	22	9	88	73	18	9	89	21
NY	68	13	19	81	66	17	17	82	77	23	77	59	27	14	84	66	25	9	88	70	20	10	88	24
OH	67	15	18	81	67	18	15	82	81	19	81	60	26	14	84	69	22	9	88	72	18	10	89	23
OK	72	13	15	84	67	18	15	83	82	18	82	66	23	11	87	71	21	8	89	75	16	9	90	21
OR	69	16	15	83	66	20	14	83	82	18	82	63	26	11	86	70	22	8	89	74	17	9	89	27
PA	67	16	17	81	67	18	15	83	81	19	81	59	27	14	84	70	22	8	89	73	18	9	89	25

Note: TB = Top Box; MB = Middle Box; LB = Lower Box; LS = Linearized Score

(continued)

**Average State and National ICH CAHPS Scores Based on Combined Data from the 2025 Spring and 2025 Fall Surveys.
Results for Participating CCNs Were Posted on Care Compare on Medicare.gov in October 2026**

State	State Average— Nephrologists’ Communication and Caring				State Average— Quality of Dialysis Center Care and Operations				State Average— Providing Information to Patients			State Average— Rating of the Nephrologist				State Average— Rating of the Dialysis Center Staff				State Average— Rating of the Dialysis Facility				State Average— Response Rate
	TB	MB	LB	LS	TB	MB	LB	LS	TB	LB	LS	TB	MB	LB	LS	TB	MB	LB	LS	TB	MB	LB	LS	
PR	71	15	14	84	67	18	15	83	87	13	87	68	20	12	87	74	17	9	89	77	13	10	90	36
RI	72	14	14	84	72	15	13	85	82	18	82	66	24	10	87	76	19	5	91	75	18	7	91	25
SC	66	14	20	80	62	19	19	79	78	22	78	58	27	15	84	62	26	12	85	65	22	13	86	23
SD	72	14	14	85	69	18	13	84	83	17	83	68	21	11	87	72	20	8	90	80	15	5	92	19
TN	66	14	20	80	66	18	16	82	81	19	81	58	27	15	84	66	23	11	87	70	19	11	88	23
TX	67	15	18	81	66	17	17	81	80	20	80	61	26	13	85	67	24	9	88	72	18	10	89	22
UT	65	15	20	79	71	17	12	85	84	16	84	59	24	17	83	77	18	5	91	80	14	6	92	22
VA	65	16	19	80	64	19	17	81	79	21	79	56	29	15	83	64	25	11	86	68	20	12	87	25
VI	59	18	23	77	63	18	19	80	71	29	71	49	28	23	78	61	33	6	88	66	27	7	88	13
VT	72	15	13	85	77	14	9	89	82	18	82	60	29	11	86	84	12	4	93	82	11	7	92	28
WA	72	13	15	84	67	18	15	83	81	19	81	65	24	11	87	70	22	8	89	75	17	8	90	25
WI	65	17	18	81	64	20	16	81	81	19	81	57	29	14	84	65	25	10	87	71	18	11	87	26
WV	66	17	17	81	70	17	13	84	81	19	81	60	26	14	85	73	19	8	90	74	16	10	90	26
WY	70	12	18	81	68	16	16	82	79	21	79	64	23	13	85	70	20	10	88	76	15	9	90	23
National Average	68	14	18	81	66	18	16	82	80	20	80	60	26	14	85	67	24	9	88	71	19	10	89	24

Note: TB = Top Box; MB = Middle Box; LB = Lower Box; LS = Linearized Score