

**Average State and National ICH CAHPS Scores Based on Combined Data from the 2024 Fall and 2025 Spring Surveys. Results for Participating CCNs Were Posted on Care Compare on Medicare.gov in April 2026**

State	State Average— Nephrologists’ Communication and Caring				State Average— Quality of Dialysis Center Care and Operations				State Average— Providing Information to Patients			State Average— Rating of the Nephrologist				State Average— Rating of the Dialysis Center Staff				State Average— Rating of the Dialysis Facility				State Average— Response Rate	
	TB	MB	LB	LS	TB	MB	LB	LS	TB	LB	LS	TB	MB	LB	LS	TB	MB	LB	LS	TB	MB	LB	LS		
AK	75	10	15	85	69	14	17	82	82	18	82	65	23	12	85	70	22	8	89	75	17	8	90	34	
AL	67	13	20	80	62	18	20	79	79	21	79	59	26	15	83	62	25	13	85	67	20	13	86	24	
AR	68	14	18	82	63	19	18	80	81	19	81	60	26	14	85	63	27	10	86	68	21	11	88	24	
AS	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
AZ	63	15	22	78	61	20	19	79	78	22	78	55	28	17	82	63	25	12	86	67	20	13	86	25	
CA	67	14	19	81	67	18	15	82	80	20	80	60	27	13	85	69	23	8	88	73	19	8	89	25	
CO	71	15	14	84	67	19	14	83	82	18	82	64	25	11	86	71	20	9	89	76	17	7	90	27	
CT	68	14	18	81	65	18	17	81	79	21	79	59	29	12	85	67	24	9	88	71	19	10	89	24	
DC	70	13	17	83	58	19	23	76	76	24	76	60	29	11	85	54	32	14	83	59	25	16	83	25	
DE	68	14	18	81	65	18	17	81	80	20	80	59	26	15	84	65	26	9	88	68	23	9	89	27	
FL	68	14	18	81	66	18	16	82	79	21	79	61	26	13	85	67	23	10	87	71	19	10	88	23	
GA	67	14	19	80	62	18	20	79	77	23	77	59	27	14	84	61	26	13	85	65	22	13	86	22	
GU	40	18	42	61	60	19	21	78	70	30	70	30	35	35	70	59	26	15	84	62	23	15	86	20	
HI	68	14	18	81	68	17	15	83	80	20	80	61	25	14	85	72	20	8	89	76	17	7	91	32	
IA	67	17	16	82	65	20	15	82	82	18	82	60	27	13	85	69	22	9	88	74	16	10	89	29	
ID	71	14	15	84	67	19	14	83	81	19	81	67	22	11	87	71	22	7	89	77	15	8	90	28	
IL	66	15	19	80	66	18	16	82	77	23	77	59	27	14	84	66	24	10	87	71	19	10	89	26	
IN	65	17	18	80	64	19	17	81	81	19	81	59	27	14	84	66	22	12	86	69	19	12	87	26	
KS	70	15	15	83	68	18	14	83	84	16	84	64	25	11	86	72	21	7	90	76	18	6	91	28	
KY	69	14	17	82	68	17	15	83	82	18	82	61	27	12	85	71	21	8	89	74	17	9	90	24	
LA	71	12	17	83	67	16	17	81	79	21	79	63	24	13	86	65	24	11	87	69	20	11	88	23	

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	TB	MB	LB	LS	TB	MB	LB	LS	TB	LB	LS	TB	MB	LB	LS	TB	MB	LB	LS	TB	MB	LB	LS	
MA	69	15	16	83	68	17	15	83	79	21	79	62	27	11	86	70	22	8	89	73	18	9	90	24
MD	66	15	19	80	61	20	19	79	76	24	76	56	30	14	83	60	27	13	85	63	24	13	86	24
ME	74	15	11	87	73	17	10	87	84	16	84	70	24	6	89	82	15	3	93	86	10	4	94	27
MI	68	14	18	81	65	19	16	82	80	20	80	61	25	14	85	66	24	10	87	70	20	10	88	25
MN	72	14	14	85	67	19	14	83	83	17	83	64	26	10	86	69	23	8	88	74	18	8	90	28
MO	68	14	18	82	65	19	16	82	80	20	80	61	25	14	84	67	23	10	87	71	19	10	89	24
MP	52	15	33	71	56	15	29	73	69	31	69	36	40	24	76	49	32	19	80	58	28	14	84	36
MS	66	13	21	80	63	17	20	79	77	23	77	59	25	16	83	61	26	13	85	66	20	14	86	24
MT	79	10	11	89	74	17	9	87	87	13	87	77	18	5	92	78	19	3	93	83	13	4	94	25
NC	66	14	20	80	62	19	19	79	79	21	79	57	29	14	84	62	27	11	86	67	21	12	87	24
ND	66	18	16	81	70	17	13	84	82	18	82	61	27	12	85	73	20	7	90	74	17	9	90	20
NE	66	17	17	81	63	21	16	81	81	19	81	62	25	13	85	66	25	9	87	71	18	11	88	25
NH	62	18	20	79	69	19	12	84	84	16	84	55	28	17	82	72	22	6	90	74	19	7	90	28
NJ	70	13	17	83	68	18	14	83	81	19	81	64	24	12	86	72	20	8	89	76	16	8	90	23
NM	65	15	20	79	64	16	20	79	79	21	79	58	27	15	84	66	22	12	86	70	18	12	88	23
NV	64	15	21	78	66	18	16	82	79	21	79	54	29	17	82	67	24	9	87	73	17	10	88	22
NY	68	13	19	81	66	18	16	82	78	22	78	59	27	14	84	66	25	9	88	69	22	9	88	24
OH	67	15	18	81	66	19	15	82	81	19	81	60	26	14	84	68	23	9	88	71	19	10	89	23
OK	71	14	15	84	66	18	16	82	81	19	81	65	24	11	87	69	21	10	88	74	16	10	89	22
OR	69	16	15	83	65	20	15	82	82	18	82	63	25	12	86	69	23	8	88	73	17	10	89	26
PA	67	16	17	81	67	18	15	82	81	19	81	59	27	14	84	69	22	9	88	73	18	9	89	26

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	TB	MB	LB	LS	TB	MB	LB	LS	TB	LB	LS	TB	MB	LB	LS	TB	MB	LB	LS	TB	MB	LB	LS		
PR	70	15	15	84	67	18	15	82	87	13	87	68	19	13	87	72	18	10	89	76	14	10	90	33	
RI	72	13	15	84	71	16	13	85	82	18	82	64	26	10	87	76	20	4	91	75	18	7	91	25	
SC	66	14	20	80	63	18	19	80	79	21	79	60	26	14	84	63	26	11	86	67	21	12	87	24	
SD	72	15	13	85	69	18	13	84	83	17	83	66	22	12	87	76	15	9	89	82	11	7	93	17	
TN	67	14	19	80	66	17	17	82	81	19	81	59	27	14	84	66	23	11	87	70	19	11	88	24	
TX	68	14	18	81	65	18	17	81	80	20	80	61	26	13	85	67	23	10	87	71	18	11	88	23	
UT	65	16	19	80	70	17	13	84	84	16	84	59	25	16	83	76	19	5	91	79	16	5	92	22	
VA	64	16	20	79	63	19	18	80	79	21	79	55	29	16	82	63	26	11	86	68	20	12	87	27	
VI	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
VT	66	16	18	81	74	14	12	86	81	19	81	58	25	17	83	79	15	6	92	82	12	6	92	26	
WA	72	13	15	84	66	19	15	82	81	19	81	64	25	11	87	69	23	8	88	74	17	9	89	25	
WI	66	16	18	81	65	19	16	81	82	18	82	58	28	14	84	65	25	10	87	70	18	12	87	27	
WV	67	16	17	81	69	18	13	84	81	19	81	61	26	13	85	72	20	8	89	74	17	9	90	26	
WY	72	14	14	84	71	16	13	85	82	18	82	64	24	12	87	77	17	6	91	82	12	6	92	24	
National Average	67	15	18	81	65	18	17	81	80	20	80	60	26	14	84	67	23	10	87	71	19	10	88	24	

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