

**Average State and National ICH CAHPS Scores Based on Combined Data from the 2023 Fall and 2024 Spring Surveys. Results for Participating CCNs Were Posted on Care Compare on Medicare.gov in April 2025**

State	State Average— Nephrologists’ Communication and Caring				State Average— Quality of Dialysis Center Care and Operations				State Average— Providing Information to Patients			State Average— Rating of the Nephrologist				State Average— Rating of the Dialysis Center Staff				State Average— Rating of the Dialysis Facility				State Average— Response Rate	
	TB	MB	LB	LS	TB	MB	LB	LS	TB	LB	LS	TB	MB	LB	LS	TB	MB	LB	LS	TB	MB	LB	LS		
AK	73	12	15	84	69	18	13	84	85	15	85	62	28	10	86	68	28	4	90	77	16	7	91	25	
AL	66	14	20	80	62	18	20	79	80	20	80	60	25	15	84	62	24	14	85	67	19	14	86	24	
AR	67	14	19	81	62	18	20	79	80	20	80	59	28	13	85	60	27	13	85	65	22	13	86	24	
AS	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
AZ	62	16	22	77	60	20	20	78	78	22	78	55	27	18	81	62	24	14	85	65	21	14	85	22	
CA	67	14	19	80	66	18	16	82	79	21	79	60	26	14	84	69	22	9	88	72	19	9	89	24	
CO	68	16	16	82	66	19	15	82	81	19	81	61	26	13	85	69	20	11	88	73	17	10	89	22	
CT	65	15	20	80	62	19	19	79	79	21	79	58	27	15	84	64	24	12	86	68	20	12	87	22	
DC	66	12	22	79	54	20	26	74	72	28	72	55	27	18	82	49	34	17	80	53	30	17	82	21	
DE	69	14	17	82	65	19	16	81	80	20	80	57	32	11	85	65	25	10	87	67	22	11	88	24	
FL	68	13	19	81	66	17	17	81	79	21	79	62	24	14	85	67	22	11	87	71	19	10	88	24	
GA	67	14	19	80	61	19	20	78	77	23	77	59	27	14	84	59	28	13	84	64	22	14	85	22	
GU	40	17	43	61	59	19	22	77	69	31	69	27	36	37	68	61	29	10	86	65	22	13	86	18	
HI	67	14	19	81	68	16	16	83	79	21	79	62	24	14	85	71	20	9	89	76	14	10	90	30	
IA	66	18	16	82	64	21	15	81	82	18	82	62	26	12	85	71	20	9	88	75	16	9	90	29	
ID	73	14	13	85	70	19	11	85	82	18	82	69	21	10	88	75	20	5	91	78	17	5	92	28	
IL	66	15	19	80	66	18	16	81	78	22	78	59	27	14	84	65	25	10	87	71	18	11	88	25	
IN	65	17	18	80	64	20	16	81	81	19	81	59	27	14	84	66	23	11	87	70	19	11	88	26	
KS	67	17	16	82	65	20	15	82	82	18	82	63	26	11	86	69	22	9	88	73	18	9	89	27	
KY	68	14	18	81	67	18	15	82	82	18	82	61	26	13	85	68	22	10	88	72	18	10	89	24	
LA	70	12	18	82	65	17	18	80	79	21	79	63	23	14	85	64	24	12	86	69	19	12	87	24	

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	TB	MB	LB	LS	TB	MB	LB	LS	TB	LB	LS	TB	MB	LB	LS	TB	MB	LB	LS	TB	MB	LB	LS	
MA	69	14	17	82	66	18	16	82	79	21	79	62	25	13	86	68	23	9	88	72	18	10	89	25
MD	66	15	19	80	60	21	19	79	76	24	76	56	29	15	83	58	29	13	84	62	24	14	85	23
ME	72	15	13	85	71	16	13	85	84	16	84	65	26	9	87	79	15	6	92	80	15	5	92	29
MI	67	16	17	82	65	19	16	81	79	21	79	59	28	13	84	66	24	10	87	70	20	10	88	26
MN	70	16	14	84	66	19	15	82	82	18	82	60	28	12	85	68	22	10	87	72	18	10	88	25
MO	68	15	17	82	65	20	15	82	80	20	80	60	27	13	85	66	25	9	87	70	20	10	89	25
MP	54	14	32	72	60	16	24	77	74	26	74	42	29	29	75	53	30	17	82	67	22	11	87	30
MS	66	13	21	80	62	17	21	79	77	23	77	57	28	15	83	58	28	14	84	64	22	14	86	24
MT	75	13	12	87	71	19	10	86	83	17	83	73	21	6	90	76	21	3	92	78	17	5	92	24
NC	65	14	21	79	61	19	20	78	79	21	79	57	28	15	83	61	26	13	85	65	22	13	86	24
ND	66	18	16	82	69	19	12	85	82	18	82	63	23	14	85	75	17	8	91	79	15	6	92	22
NE	68	15	17	82	67	19	14	83	82	18	82	61	26	13	84	68	24	8	88	73	18	9	89	25
NH	61	18	21	78	66	19	15	82	82	18	82	57	26	17	82	69	23	8	88	72	17	11	88	30
NJ	70	14	16	83	68	17	15	83	80	20	80	64	24	12	86	71	21	8	89	76	16	8	90	23
NM	63	15	22	78	61	19	20	79	78	22	78	58	25	17	82	65	22	13	86	70	18	12	88	19
NV	64	15	21	78	66	18	16	82	79	21	79	54	30	16	82	66	25	9	87	70	21	9	89	21
NY	67	14	19	81	64	19	17	81	77	23	77	58	28	14	84	64	26	10	87	68	21	11	87	23
OH	67	15	18	81	67	18	15	82	82	18	82	61	25	14	84	69	21	10	88	73	18	9	89	24
OK	70	15	15	83	66	19	15	82	80	20	80	65	24	11	87	67	23	10	88	72	18	10	89	21
OR	68	16	16	82	64	21	15	81	81	19	81	62	25	13	85	66	25	9	87	70	20	10	88	26
PA	67	16	17	82	66	19	15	82	81	19	81	59	28	13	84	67	24	9	88	71	19	10	88	25

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	TB	MB	LB	LS	TB	MB	LB	LS	TB	LB	LS	TB	MB	LB	LS	TB	MB	LB	LS	TB	MB	LB	LS		
PR	70	15	15	84	66	19	15	83	87	13	87	67	21	12	87	73	18	9	89	76	13	11	90	31	
RI	72	15	13	85	72	16	12	86	84	16	84	70	21	9	88	75	19	6	90	78	14	8	90	25	
SC	66	14	20	80	63	19	18	80	79	21	79	58	27	15	84	61	27	12	85	65	23	12	87	24	
SD	70	14	16	83	68	20	12	84	80	20	80	62	27	11	86	72	22	6	90	78	15	7	91	19	
TN	64	15	21	79	66	18	16	82	81	19	81	59	25	16	83	67	23	10	88	70	20	10	88	24	
TX	68	14	18	81	65	18	17	81	79	21	79	61	26	13	85	66	23	11	87	70	19	11	88	23	
UT	61	16	23	77	69	17	14	83	83	17	83	53	28	19	81	73	18	9	89	76	15	9	90	25	
VA	64	16	20	79	62	19	19	79	79	21	79	55	29	16	82	60	27	13	85	66	22	12	86	25	
VI	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
VT	67	16	17	82	78	13	9	89	84	16	84	53	34	13	83	80	15	5	92	85	11	4	94	28	
WA	72	14	14	84	66	19	15	82	81	19	81	65	24	11	87	67	24	9	88	73	18	9	89	23	
WI	66	16	18	81	65	20	15	82	82	18	82	58	28	14	84	66	24	10	87	71	18	11	88	27	
WV	66	15	19	80	69	18	13	84	82	18	82	61	24	15	85	75	18	7	90	77	16	7	91	27	
WY	69	15	16	82	73	18	9	87	79	21	79	63	29	8	87	76	20	4	91	82	14	4	93	25	
National Average	67	15	18	81	65	18	17	81	79	21	79	60	26	14	84	66	24	10	87	70	19	11	88	24	

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