

Average State and National ICH CAHPS Scores Based on Combined Data from the 2021 Fall and the 2022 Spring Surveys. Results for Participating CCNs Were Posted on Care Compare on Medicare.gov in April 2023

State	State Average—Nephrologists' Communication and Caring				State Average—Quality of Dialysis Center Care and Operations				State Average—Providing Information to Patients			State Average—Rating of the Nephrologist				State Average—Rating of the Dialysis Center Staff				State Average—Rating of the Dialysis Facility				State Average—Response Rate
	TB	MB	LB	LS	TB	MB	LB	LS	TB	LB	LS	TB	MB	LB	LS	TB	MB	LB	LS	TB	MB	LB	LS	
AK	72	15	13	85	66	17	17	81	83	17	83	69	21	10	88	70	22	8	89	75	14	11	89	26
AL	67	15	18	81	61	19	20	79	78	22	78	60	25	15	84	60	27	13	85	66	21	13	86	23
AR	68	15	17	82	60	21	19	79	81	19	81	61	27	12	85	59	30	11	85	63	24	13	86	23
AS																								0
AZ	61	17	22	77	59	21	20	77	78	22	78	54	27	19	81	60	25	15	84	65	20	15	85	20
CA	67	15	18	81	64	19	17	81	79	21	79	61	25	14	85	67	23	10	87	71	19	10	88	22
CO	68	16	16	82	63	20	17	80	80	20	80	61	26	13	85	65	24	11	86	70	18	12	87	23
CT	64	16	20	79	62	19	19	79	80	20	80	57	27	16	83	63	24	13	86	67	20	13	87	23
DC	67	14	19	81	55	20	25	74	76	24	76	59	28	13	84	52	31	17	82	57	25	18	83	19
DE	65	16	19	80	61	19	20	79	79	21	79	55	26	19	81	59	26	15	84	63	23	14	85	25
FL	67	14	19	81	64	18	18	80	79	21	79	62	24	14	85	65	23	12	86	68	20	12	87	22
GA	66	15	19	80	60	19	21	78	77	23	77	58	27	15	84	57	28	15	84	61	24	15	85	21
GU	43	18	39	63	60	17	23	77	70	30	70	30	35	35	69	57	28	15	84	65	22	13	86	23
HI	68	15	17	82	67	18	15	83	80	20	80	62	25	13	85	73	19	8	89	77	15	8	91	28
IA	67	18	15	82	66	20	14	83	84	16	84	63	25	12	85	70	21	9	88	74	18	8	89	28
ID	72	14	14	85	68	19	13	84	82	18	82	69	20	11	88	73	21	6	90	75	18	7	91	25
IL	66	16	18	81	64	20	16	81	78	22	78	59	27	14	84	66	24	10	87	70	19	11	88	22
IN	65	16	19	80	64	20	16	81	81	19	81	59	27	14	84	65	25	10	87	70	19	11	87	25
KS	73	13	14	85	66	20	14	83	83	17	83	68	24	8	88	72	21	7	89	75	17	8	90	25
KY	70	15	15	83	66	19	15	82	82	18	82	63	24	13	86	69	21	10	88	73	18	9	89	23
LA	70	12	18	82	63	17	20	79	79	21	79	62	24	14	85	61	25	14	85	66	20	14	86	22

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	TB	MB	LB	LS	TB	MB	LB	LS	TB	LB	LS	TB	MB	LB	LS	TB	MB	LB	LS	TB	MB	LB	LS	
MA	69	15	16	83	65	19	16	81	80	20	80	62	26	12	86	68	22	10	87	72	18	10	88	24
MD	66	16	18	81	58	21	21	77	76	24	76	58	28	14	83	57	28	15	83	61	23	16	84	22
ME	67	18	15	82	65	20	15	82	83	17	83	63	25	12	86	74	18	8	90	75	17	8	90	31
MI	67	15	18	81	63	20	17	80	79	21	79	60	26	14	84	63	26	11	86	67	22	11	87	25
MN	69	16	15	83	66	19	15	82	83	17	83	58	29	13	84	68	23	9	88	73	19	8	89	24
MO	68	15	17	82	64	19	17	81	81	19	81	62	25	13	85	64	25	11	86	69	19	12	87	24
MP	69	12	19	82	64	13	23	79	78	22	78	58	27	15	85	62	20	18	84	73	11	16	88	34
MS	66	12	22	79	60	17	23	77	77	23	77	57	26	17	83	57	27	16	83	62	23	15	85	21
MT	70	14	16	83	68	17	15	83	80	20	80	64	23	13	87	69	23	8	89	74	17	9	90	26
NC	65	15	20	80	60	19	21	78	79	21	79	56	28	16	83	58	28	14	84	64	22	14	85	23
ND	68	15	17	82	72	16	12	86	83	17	83	61	29	10	86	73	22	5	91	77	19	4	93	23
NE	66	17	17	81	64	20	16	81	82	18	82	58	27	15	83	66	23	11	86	72	18	10	88	26
NH	61	19	20	78	64	21	15	81	80	20	80	55	27	18	82	70	21	9	87	71	19	10	88	30
NJ	68	15	17	82	66	18	16	82	80	20	80	62	25	13	85	68	23	9	88	72	19	9	89	23
NM	62	15	23	77	61	18	21	77	78	22	78	53	27	20	80	64	22	14	85	69	18	13	87	21
NV	60	17	23	76	64	20	16	81	79	21	79	50	30	20	80	65	26	9	87	68	21	11	87	20
NY	66	15	19	80	63	19	18	80	76	24	76	58	27	15	84	63	26	11	86	66	22	12	86	23
OH	67	15	18	81	66	19	15	82	82	18	82	60	26	14	84	67	23	10	87	71	19	10	88	23
OK	70	14	16	83	65	19	16	81	81	19	81	64	24	12	87	66	24	10	87	72	19	9	89	20
OR	66	17	17	81	61	21	18	79	79	21	79	60	26	14	84	63	25	12	85	69	18	13	86	24
PA	66	16	18	81	65	19	16	81	80	20	80	58	27	15	84	67	23	10	87	71	19	10	88	25

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	TB	MB	LB	LS	TB	MB	LB	LS	TB	LB	LS	TB	MB	LB	LS	TB	MB	LB	LS	TB	MB	LB	LS	
PR	69	16	15	83	64	20	16	81	86	14	86	66	21	13	86	71	18	11	88	74	14	12	88	28
RI	72	16	12	85	73	17	10	87	82	18	82	63	27	10	87	80	15	5	92	81	13	6	93	26
SC	65	15	20	79	60	19	21	78	79	21	79	57	27	16	83	59	27	14	84	64	22	14	85	22
SD	74	13	13	86	68	18	14	83	81	19	81	70	20	10	88	77	15	8	90	80	12	8	91	20
TN	64	15	21	78	63	19	18	80	81	19	81	55	27	18	82	62	26	12	86	66	22	12	87	22
TX	68	14	18	82	64	18	18	80	80	20	80	61	25	14	85	64	25	11	86	70	19	11	88	20
UT	66	16	18	80	69	18	13	84	82	18	82	59	27	14	83	74	19	7	90	79	15	6	91	24
VA	64	16	20	79	62	20	18	79	79	21	79	56	29	15	83	62	26	12	85	66	22	12	86	25
VI	49	15	36	65	60	20	20	79	62	38	62	35	37	28	71	47	39	14	80	53	27	20	80	27
VT	68	14	18	79	75	16	9	87	83	17	83	62	21	17	81	81	16	3	92	86	10	4	93	28
WA	73	14	13	85	65	20	15	82	82	18	82	68	22	10	88	68	23	9	88	72	20	8	89	21
WI	67	16	17	81	65	19	16	81	82	18	82	59	27	14	84	67	22	11	87	71	17	12	88	25
WV	65	16	19	79	67	18	15	83	83	17	83	59	23	18	83	67	23	10	88	73	17	10	90	25
WY	73	13	14	85	68	20	12	84	79	21	79	65	26	9	87	71	22	7	89	77	15	8	91	21
National Average	67	15	18	81	63	19	18	80	79	21	79	60	26	14	84	64	25	11	86	69	20	11	87	22

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