

AGENDA

IN-CENTER HEMODIALYSIS CAHPS SURVEY VENDOR UPDATE WEBINAR TRAINING SESSION

**1:30 P.M. to 4:00 P.M., Eastern Time
February 14, 2019**

- Welcome and Overview
- ICH CAHPS Survey Participation Requirements
- Survey Schedule
- Sample Selection and Distribution
- Survey Administration
- Data Processing and Coding
- Data File Submission
- Public Reporting and Interesting ICH CAHPS Facts
- Questions & Answers and Wrap-Up