

**AGENDA**  
**IN-CENTER HEMODIALYSIS CAHPS SURVEY VENDOR UPDATE WEBINAR**  
**TRAINING SESSION**

**1:30 to 4:00 PM, Eastern Time**  
**February 15, 2018**

- Welcome and Overview
- ICH CAHPS Survey Participation Requirements
- Survey Schedule
- Sample Selection and Distribution
- Survey Administration
- Data Processing and Coding
- Data File Submission
- Public Reporting and Interesting Facts
- Questions and Answers and Wrap-Up
- Adjourn